



# ROLE PROFILE

## Outreach and Detached Manager

WARRINGTON



An **OnSide** Youth Zone



# ROLE PROFILE

## POST:

Outreach and Detached Manager

## SALARY:

£29,000 - £36,000 (depending on experience)

## LOCATION:

Warrington (Dallam Lane) is the main base. Due to the nature of the role, there will be regular travel to Community based locations including Satellite and Community based.

## REPORTING TO:

Head of Youth Work

## CONTRACT:

40hrs Full-time. Including evenings, weekends and school holidays

## BENEFITS:

- Pension contribution of 3%
- 33 days holiday - inclusive of holidays (rising with length of service)
- Free on site Gym access
- Access to OnSide's Talent Academy, which includes bespoke training and mentoring
- Health Shield healthcare cash back plan

## ABOUT ONSIDE

OnSide is about opportunity. Potential exists in every young person, in every community. What makes the difference is access to opportunity.

OnSide is a national charity that believes all young people deserve the chance to discover their passion and purpose and to explore where their potential could take them. OnSide fund and build state of the art Youth Zones in some of the country's most economically disadvantaged areas, while training & supporting the skilled teams who run them.

Youth Zones are vibrant, purpose built spaces packed with inspiring facilities and led by dedicated youth workers who believe in young people. They help young people build confidence, ambition and skills, giving them the belief to aim high and thrive.

This is life-changing support that creates real opportunity for thousands of young people from all backgrounds.



## WARRINGTON YOUTH ZONE

Warrington Youth Zone builds on the proud history, values and legacy of Warrington Youth Club, which has supported young people in the town for nearly 100 years.

Originally founded in 1930 as Warrington Boys Club by a group of parents concerned about their sons after school, the club was formally established in

1935 as part of the national Boys Club movement. The organisation later moved to a purpose built home on Rodney Street, officially opened by Princess Margaret in 1950, where it served generations of young people for the next 50 years.

As the building aged, the Club relocated to the Peace Centre in 2000 through a partnership with the Tim Parry Jonathan Ball Foundation for Peace and the NSPCC. In 2003, the charity became Warrington Youth Club, benefiting from the centre's great facilities for the next two decades.

Since 2009, Warrington Youth Club has worked with OnSide, Warrington Borough Council and local partners to bring a Youth Zone to the town. After many years in development, planning consent was granted for Warrington Youth Zone to be built on Dallam Lane, close to both the University Technical College and Rodney Street - bringing the organisation's story full circle.

Opening our doors in July 2022, Warrington Youth Zone has become the new home and evolution of Warrington Youth Club. We believe in 'Inspiring young people to achieve'. We exist to support young people's development, offering opportunities to gain, increase and develop skills, knowledge, self-awareness and confidence. Enabling them to make positive and healthy life choices through our wide range of programmes aimed at different age groups.

## THE ROLE

An exciting opportunity has arisen at Warrington Youth Zone to join the team as Outreach and Detached Manager.

Working alongside our Head of Youth Work and other Youth Work Managers, you will lead the delivery and development of high-quality Outreach and detached youth work. This means that you will be engaging young people where they are – on the streets, in their communities and across various Satellite Centres.

You will manage and inspire a team of youth workers to build trusted relationships with young people, particularly those who are vulnerable or less likely to access our centre on Dallam Lane.

Through strong partnerships and a visible community presence, you will ensure our outreach and detached offer is impactful, inclusive and responds to local needs.

See more at:

<https://warringtonyouthzone.org/about-us/>

### APPLICATION PROCESS:

Please complete the application form found at

<https://warringtonyouthzone.org/get-involved/vacancies/>

And return to

[recruitment@wyz.org.uk](mailto:recruitment@wyz.org.uk)

The application window for this vacancy closes at the end of the day on 15<sup>th</sup> May 2026.

However, we encourage you to apply as early as possible as we may close the vacancy ahead of the stated deadline depending on the volume of applications received.

In addition, please let us know of any reasonable adjustments we can make to assist you in your application or the selection process.

### GENERAL INFORMATION

**In accordance with our Child Protection and Safeguarding procedures, this position requires an Enhanced DBS check.**

For information regarding how Warrington Youth Zone processes your data, go to:

[Privacy Policy - Warrington Youth Zone](#)

## KEY RESPONSIBILITIES

- Provide inspiring leadership to create a positive culture where you lead from the front to support a team of Youth workers and volunteers in delivering outstanding Outreach and Detached provision to meet funding requirements and Company strategy.
- Support the team of Youth Workers with consistent supervision including regular one-2-one's, coaching, performance management, staff development, opportunities for reflective practice and continuous professional development.
- Oversee the planning and delivery of a high-quality outreach and detached youth work programme for young people aged 7-19
- Ensure the provision is planned, resourced, engaging, inclusive and targeted towards those who are most vulnerable or disengaged. Consistency across all outreach sessions and satellite locations is imperative.
- Championing a strong safeguarding culture, ensuring the welfare of young people is always the highest priority and that all incidents, concerns and complex situations are responded to effectively follow.
- Build and sustain strong relationships with key partners including Schools, Police, Local Authorities and community organisations.
- Work collaboratively to identify and respond to local needs, ensuring joined up support for young people and acting as a visible and positive presence within the community.
- Manage the projects by overseeing, monitoring and evaluating the delivery of Outreach and Detached work ensuring accurate recording of engagement outcomes and impact.
- Encourage the voice of young people by collating their feedback and using this data to continuously improve the provision.
- Health and Safety should be at the forefront of your mind throughout planning and delivery ensuring the safe and effective use of equipment and resources and to ensure all Risk Assessments are in place for any and all activities.
- You will work closely with internal teams to ensure Outreach and Detached Delivery compliments the wider Youth Zone offer.
- Monthly and ad hoc reporting as necessary
- Compliance with all organisational policies including Finance, People and Operational policies.
- You will be expected to participate in training and development as the organisation would deem necessary
- Undertake other reasonable duties appropriate to the role as required by the organisation.

## PERSON SPECIFICATION

Applicants will be expected to demonstrate the experience, skills, abilities and attributes as listed below:

SELECTION CRITERIA	REQUIREMENT
<b>EXPERIENCE</b>	
<ul style="list-style-type: none"> <li>Experience of working with children, young people, and/or families to achieve positive outcomes</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Experience of designing and delivering engaging Programmes of delivery</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Experience of effectively dealing with safeguarding concerns and an understanding of current safeguarding policies</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Experience of engaging and working with people from diverse backgrounds, including vulnerable, disengaged, or hard to reach children and young people.</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Experience of providing excellent line-management support to a diverse team within a professional setting</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Experience of developing partnerships with external agencies to promote best outcomes for children, young people, and/or families</li> </ul>	Desirable
<ul style="list-style-type: none"> <li>Experience of effectively measuring the impact of projects, facilitating Monitoring &amp; Evaluation, and completing reports in line with funder, contract, and manager requirements</li> </ul>	Desirable
<b>SKILLS KNOWLEGDE AND ATTRIBUTES</b>	
<ul style="list-style-type: none"> <li>Understanding of Child Protection and Safeguarding, Health &amp; Safety, Confidentiality, and Equal Opportunities procedures</li> </ul>	Essential
<ul style="list-style-type: none"> <li>A commitment to inclusive practices and equality of opportunity for all</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Excellent planning and organisational skills</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Ability to prioritise tasks, manage own time, and manage multiple priorities</li> </ul>	Essential
<ul style="list-style-type: none"> <li>High level of IT competence and effective database management</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Ability to build rapport, negotiate, and collaborate with a range of colleagues and professionals</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Ability to work to set deadlines to meet project targets</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Ability to commute to a range of locations throughout Warrington</li> </ul>	Essential
<b>PERSONAL QUALITIES</b>	
<ul style="list-style-type: none"> <li>Highly motivated to improve the lives children, young people, and families</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Excellent communication skills</li> </ul>	Essential
<ul style="list-style-type: none"> <li>High degree of emotional intelligence and interpersonal skills</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Ability to work with varying degrees of support, ranging from working autonomously and under own initiative, to working collaboratively, to receiving substantial direction and critique</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Ability to work at pace, but calmly under pressure</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Willingness to understand and fully embrace WYZ's Values and Strategy, and contribute positively to the workplace</li> </ul>	Essential
<ul style="list-style-type: none"> <li>Willingness to work flexibly to support the needs of the organisation, children, young people, and families, and in order to meet deadlines</li> </ul>	Essential